



# CITY DIRECTORY

## City Hall



www.moval.org

### CITY COUNCIL

Dr. Yxstian A. Gutierrez	Mayor
Victoria Baca	Mayor Pro Tem
Jeffrey J. Giba	Council Member
David Marquez	Council Member
Ulises Cabrera	Council Member
Council Office .....	413.3008

### CITY OFFICES

Animal Services.....	413.3790
Building Inspection Services.....	413.3380
Building Permit Processing.....	413.3350
Business License.....	413.3080
Capital Projects.....	413.3130
City Attorney.....	413.3036
City Clerk .....	413.3001
City Council.....	413.3008
City Manager.....	413.3020
Code & Neighborhood Services.....	413.3340
Community Development Department.....	413.3310
Conference & Recreation Center .....	413.3280
Economic Development Department.....	413.3460
Emergency Operations & Volunteer Services .....	413.3800
Employment Resource Center .....	413.3920
Facilities .....	413.3740
Finance Administration .....	413.3021
Fire Prevention .....	413.3370
Graffiti Hotline .....	413.3171
Human Resources.....	413.3045
Land Development .....	413.3120
Library.....	413.3880
Media.....	413.3053
Neighborhood Programs .....	413.3450
Parks Maintenance .....	413.3702
Parks & Community Services .....	413.3280
Planning .....	413.3206
Public Works Administration .....	413.3100
Public Works Maintenance & Operations .....	413.3160
Purchasing .....	413.3190
Senior Community Center .....	413.3430
Shopping Carts (abandoned) .....	413.3330
Special Districts .....	413.3480
Street Maintenance .....	413.3160
TownGate Community Center .....	413.3729
Transportation .....	413.3140
Weed Abatement .....	413.3370

### STAFF

<b>Michelle Dawson</b>	<b>City Manager</b>
<b>Tom DeSantis</b>	<b>Assistant City Manager</b>
MelAlonzo	Parks & Community Services Director
Abdul Ahmad	Fire Chief
Rick Hartmann	Acting Public Works Director
Allen D. Brock	Community Development Director
Pat Jacquez-Nares, CMC & CERA	City Clerk
Mike Lee	Economic Development Director
Joel Ontiveros	Police Chief
Kathleen Sanchez	Human Resources Director
Marshall Eyerman	Chief Financial Officer/City Treasurer

### PUBLIC SAFETY

Police and Fire Department Emergency Calls Only .....	911
Police Department Administration & Information.....	486.6700
After Hours Dispatch & Non-Emergency Crime Reporting .....	247.8700
Fire Department Administration .....	486.6780

### CHAMBERS OF COMMERCE

Moreno Valley Chamber of Commerce .....	697.4404
Moreno Valley Hispanic Chamber of Commerce .....	399.3030

### UTILITIES

<b>Moreno Valley Electric Utility</b>
Customer Service 24/7
1.844.341.6469
Customer Service
1.877.811.8161 Español
Administration
413.3500
<b>Southern California Edison</b>
1.800.655.4555
<b>Southern California Gas Company</b>
1.800.427.2200
<b>Waste Management of Inland Empire</b>
1.800.423.9986
<b>Eastern Municipal Water District</b>
928.3777

### TELEPHONE/ CABLE TELEVISION

<b>Frontier</b>
1.800.921.8101
<b>AT&amp;T</b>
1.800.310.2355
<b>Spectrum</b>
1.855.757.7328

### SCHOOL DISTRICTS

<b>Moreno Valley Unified School District</b>
571.7500
<b>Val Verde Unified School District</b>
940.6100
<b>Moreno Valley College</b>
571.6100

# GET CONNECTED!

Working at the Speed of Business



**MORENOVALLEY**  
CALIFORNIA

[www.morenovalleybusiness.com](http://www.morenovalleybusiness.com)

## Economic Development Business Support Services

Because the small business community is the foundation of our local economy, the City offers the business support services described below and has a liaison to serve as a single point of contact for business support at City Hall.

### PERSONAL CONNECTIONS

Face-to-face communication, relationship building, problem solving, and celebrations of success are all part of what makes Moreno Valley a best place to do business. Three programs provide an opportunity to engage in open dialogue about experiences with City Hall, the local market, opportunities, obstacles, or any other business related items.

- The **Business Roundtable** is a program for businesses within a particular Council District hosted by the respective Council Member, and the Economic Development Department.
- Business Visitations are made by City leaders and staff to provide one-on-one services your business may need.

### BUSINESS COUNSELING SERVICES

Moreno Valley supports two organizations that provide free business counseling services and workshops all located within the TownGate Center at 12625 Frederick Street, Ste. K-3.

- Inland Empire Small Business Development Center (SBDC) provides free business counseling at the Moreno Valley Chamber of Commerce office. Appointments are necessary. Please call 909.888.9011 or visit [www.iesmallbusiness.com](http://www.iesmallbusiness.com).
- Southern California Organization of Retired Executives (SCORE) conducts workshops and business counseling services at the Employment Resource Center (ERC). Appointments are necessary.

Please call 951.652.4390 or visit [www.score.org](http://www.score.org).

### EMPLOYMENT RESOURCE CENTER

The ERC offers employment related services at no cost for both job seekers and employers. The ERC is located at 12625 Frederick Street, Ste. K-3. Hours are Monday through Thursday from 8:00 a.m. - 5:00 p.m. Please call 951.413.3920 for more information.

#### Employers:

- Tax incentive programs
- Hiring incentives
- Recruitment services including job posting, pre-screening and testing
- Interviewing, conference & training space

#### Job Seekers:

- [Rivcojobs.com](http://Rivcojobs.com)/Job Match System
- Computers for on-line job search
- Fax/copy machines available
- Resumé preparation programs
- Typing tutorials
- Job Search Workshops

### BUSINESS SPOTLIGHT

Apply to be the next Business Spotlight! A free 30-second video professionally produced to highlight your business.

Visit [moval.org/spotlight](http://moval.org/spotlight) for details.